



**peco**<sup>SM</sup>

AN EXELON COMPANY

# Solar Rebates Trade Ally Portal Tutorial

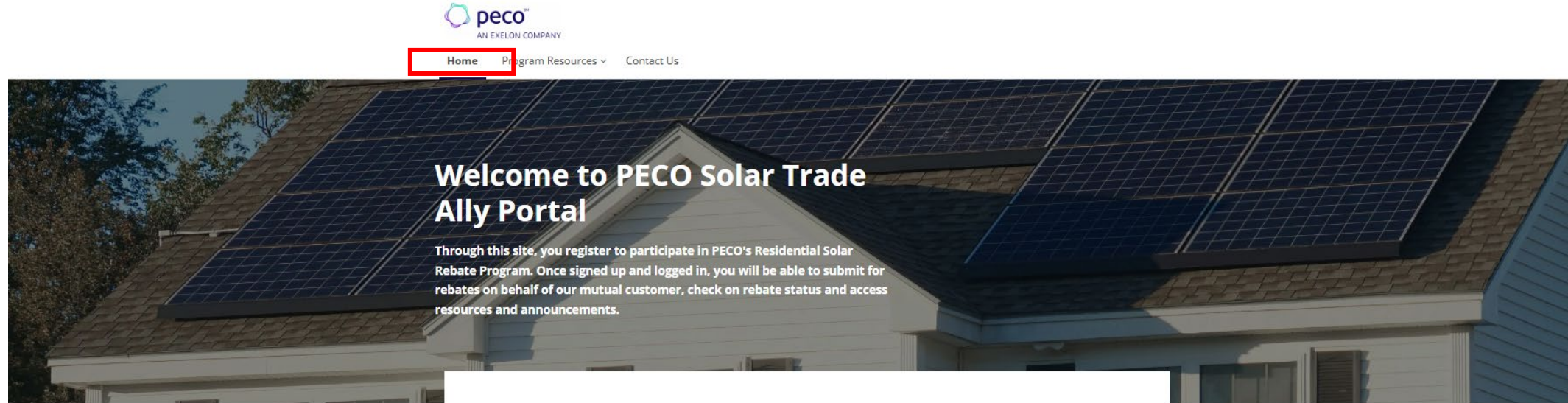
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# Portal Navigation




# Home Page

This is your landing page and main navigation page prior to logging in.



## Get Started

Click here to start the one-time portal registration process

 <b>Register as a Contractor</b>  <small>Register to apply for customer rebate.</small>  <a href="#">Join the Program</a>	 <b>My Account</b>  <small>Sign in to access the Rebate Portal, marketing materials, training courses and other program resources.</small>  <a href="#">Sign in to Portal</a>	 <b>Program FAQs</b>  <small>Find answers to some of the most frequently asked questions PECO's Residential Solar Rebate program and process.</small>  <a href="#">View FAQs</a>
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# Program Resources Page

Visit this page for helpful information about the Solar process and resources for your customers.

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Home **Program Resources** Contact Us

Home > Resources

## Resources

As a registered contractor, you will have access to marketing materials, program-specific documents and other resources to help you support our customers in receiving their PECO Residential Solar Rebate.

Contact: [PECOResSolar@support.clearex.com](mailto:PECOResSolar@support.clearex.com) for further assistance.

Preview available materials below:

- Portal Registration & Application Tutorial**  
Click here for more instructions on how to register and submit applications via PECO's residential solar rebate portal.  
[Tutorial Process >](#)
- Interconnection Process**  
Rebates are only eligible for PECO approved and in service residential solar installations. If you need to start an interconnection application, click link below.  
[Solar for Business >](#)
- Residential Program Flyer**  
A flyer to share with your customers and staff to help educate about the PECO Solar rebate offering.  
[Residential Program Flyer >](#)
- Solar for Business Information**  
This site is for Residential Customer solar projects only, if you need information on solar incentives for commercial and industrial customers see link below.  
[Commercial Industrial Solar >](#)

# Contact Us Page

Visit this page to contact us if you need assistance with the portal or if you have any questions about the rebate submission process. Please allow one business day for a response.

The screenshot shows the PECO website's contact page. At the top, there is a dark blue navigation bar with a "[Back to PECO](#)" link on the left and a "Sign In" link on the right. Below the navigation bar is the PECO logo, which includes the text "peco" and "AN EXELON COMPANY". A navigation menu contains "Home", "Program Resources", and "Contact Us", with "Contact Us" highlighted by a red rectangular box. The main content area features a white card with the heading "Contact Us" and a sub-heading "We want to hear from you". Below this, it says "Contact us for more information or questions about our PECO Residential Solar Rebate program." To the right of this text is a form titled "Send us a message" with the instruction "Please provide your contact information below and we'll get back to you shortly." The form contains four input fields: "Name \*" with the example "Ex: John Smith", "Email \*" with the example "Ex: john.smith@email.com", "Subject \*" (empty), and "Message \*" (empty). A dark blue "Submit" button is at the bottom of the form. A blue callout box with a white background and a dark blue border points to the form, containing the text "A place for sending messages to the PECO Solar team".

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# Portal Registration



1 Registration Details

2 Additional Company Information

3 Employee Details

4 Terms & Conditions

## Sign Up for our Rebate Portal

Thank you for your interest in joining our program.

Already registered? [Sign in to your account](#)

As a Contractor, you will have the opportunity to:

- Submit Rebates on behalf of our customer
- Track Rebate status

1

### Registration

Complete and submit your online contractor application. Our team will review your application and then email you a link to authenticate your account. Please note, this link will only be active for 24 hours.

[Begin Registration](#)

2

### Connect with our Team

Once you've verified your account, we'll email you an invitation to connect with our team. We will share the processes, how to submit a rebate application, etc.

[Sign Up](#)

Click here to start your company registration

### Applicant Details

The applicant should be the primary contact who will manage your company account and employee records.

Applicant First Name \*

Applicant Last Name \*

Applicant Title \*

Phone Number \*

Mobile Phone Number

Company Name \*

Company Website

Company Email \*

**Enter requested information in the Applicant Details section**

**\* Indicates required fields**

### Login Credentials

Email \*

Password \*

Confirm Password \*

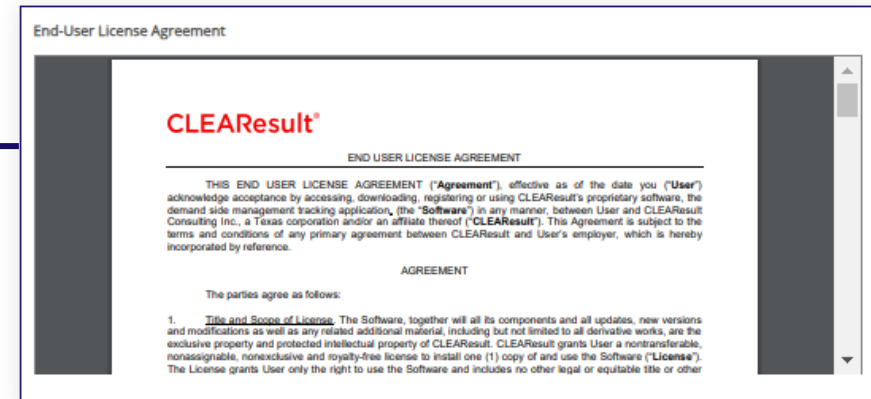
**Enter requested information in the Login Credentials section.**

**Remember to save your login credentials.**

- Your password must have:
- ✘ At least one uppercase letter
  - ✘ At least one lowercase letter
  - ✘ At least one number
  - ✘ At least one symbol (e.g. ! \$, &, #)
  - ✘ At least eight (8) characters

**Click End-User License Agreement for a one-time review of the contents shown on the right before clicking on **Accept & Continue****

Click here to review our [End-User License Agreement](#). By clicking "Accept & Continue", you are agreeing to these terms regarding the use of this website.



Click here to review our [End-User License Agreement](#). By clicking "Accept & Continue", you are agreeing to these terms regarding the use of this website.

Accept & Continue



## Tell us about your company.

We will need a few details to complete the registration process. Additionally, if you are registering as a Trade Ally, your company's name, address, and contact info will be listed on our website as part of the Find a Trade Ally tool.

**Enter requested information in the Company Details and Address Details sections**

**\* Indicates required fields**

### Company Details

First Name - Owner/CEO *	Last Name - Owner/CEO *
<input type="text"/>	<input type="text"/>
Tax Classification *	Company Name *
<input type="text" value="- Please Select -"/>	<input type="text" value="Testtoday"/>
Year Company Started *	Number of Employees *
<input type="text"/>	<input type="text"/>

### Address Details

Business Address			
Street Address *	City *	State *	Zip Code *
<input type="text" value="Ex: 123 Main Street Drive"/>	<input type="text"/>	<input type="text" value="- Select -"/>	<input type="text"/>
Mailing Address <input type="checkbox"/> Same as above address			
Street Address *	City *	State *	Zip Code *
<input type="text" value="Ex: 123 Main Street Drive"/>	<input type="text"/>	<input type="text" value="- Select -"/>	<input type="text"/>

**Entries are not required for the Diversity Categories section**

### Diversity Categories

Diversity Certification	Diversity Certification Document ⓘ
<input type="text" value="- Please Select -"/>	<input type="text" value="Browse files"/>
<input type="button" value="+ Add Certification"/>	<small>PNG, JPG, JPEG, PDF only • 5MB Max</small>
<input type="checkbox"/> If you feel your business meets one of the categories, but you are not officially certified, please indicate here if you would like CLEAResult to provide you information on becoming certified in one of these categories.	

**Click on Next Step to move to the Employee Details page**

[Go Back](#)

## Please select your company's service type and territory

Note: This information can be updated at anytime through your My Account settings.

### Specialties

Please select the specialties that your business offers.

Note: This information can be updated at any time through your My Account settings, and will be used to pair customer with service providers in their area.

**Licenses and Certifications** (0 Added) —

- CSL
- Lead Safe
- HIC
- Mass Save Crew Lead
- Master Electrician
- Nate
- RESNET/HERS
- Asbestos License
- Abatement

**Services Offered** (0 Added) —

- Weatherization
- Electrical Services
- HVAC Repair
- Heat Pump Installation
- Abatement/Remediation Services
- General Contracting
- Other

**Language Services** (0 Added) —

- English
- Spanish
- Portuguese
- Mandarin
- Cantonese
- Haitian Creole
- Other

**Entries are not required on this page.**  
**Click on Next Step to proceed to the Terms & Conditions page.**

◀ [Go Back](#)

**Next Step**

## Please read and agree to the Terms & Conditions

### Terms & Conditions

- By submitting your rebate application, the PECO customer agrees to potential verification selection. If your rebate form is approved, and the PECO customer is selected for verification, the customer agrees to allow PECO or its agent access to the installation site to verify the qualified installation. Failure to provide access may result in denial of the rebate request, or refund of rebate if already paid.
- All warranties for the solar panel, and associated equipment and installation services, are provided by the manufacturer or installer. Warranties on workmanship are not the responsibility of PECO. PECO does not warrant products, equipment, services (including installation services) or workmanship associated with the solar system.
- Selection of supplier and/or installer and purchase, installation and ownership/maintenance of the qualifying product being applied for are the responsibility of the customer. PECO does not endorse any specific manufacturer, contractor and makes no representations regarding specific manufacturer, installer or contractor or their workmanship. PECO makes no warranty for the use of the qualified product, and customer agrees that PECO has no liability concerning the quality, safety and/or installation of the qualified product, estimated energy savings of the qualified product, workmanship of any third parties or use of any qualified product.
- Customer and Contractor are responsible for meeting program requirements and complying with all government, property owners, homeowner's association, or other requirements regarding restrictions, codes, ordinances, rules, and regulations concerning the qualified product

**1. Review the Terms & Conditions, click the check box.**

By checking this box, you acknowledge that you have read and agree to the Terms & Conditions.

**2. Click Submit to complete your registration**

[Go Back](#)

**Submit**

🔔 Your account has been successfully created and sent to Program Team for approval. ✕

# Welcome to PECO Solar Trade Ally Portal

Through this site, you register to participate in PECO's Residential Solar Rebate Program. Once signed up and logged in, you will be able to submit for rebates on behalf of our mutual customer, check on rebate status and access resources and announcements.

## Get Started



### Register as a Contractor

Register to apply for customer rebate

Join the Program



### My Account

Sign in to access the Rebate Portal, marketing materials, training courses and other program resources.

Sign In to Portal



### Program FAQs

Find answers to some of the most frequently asked questions about PECO's Residential Solar Rebate program and process.

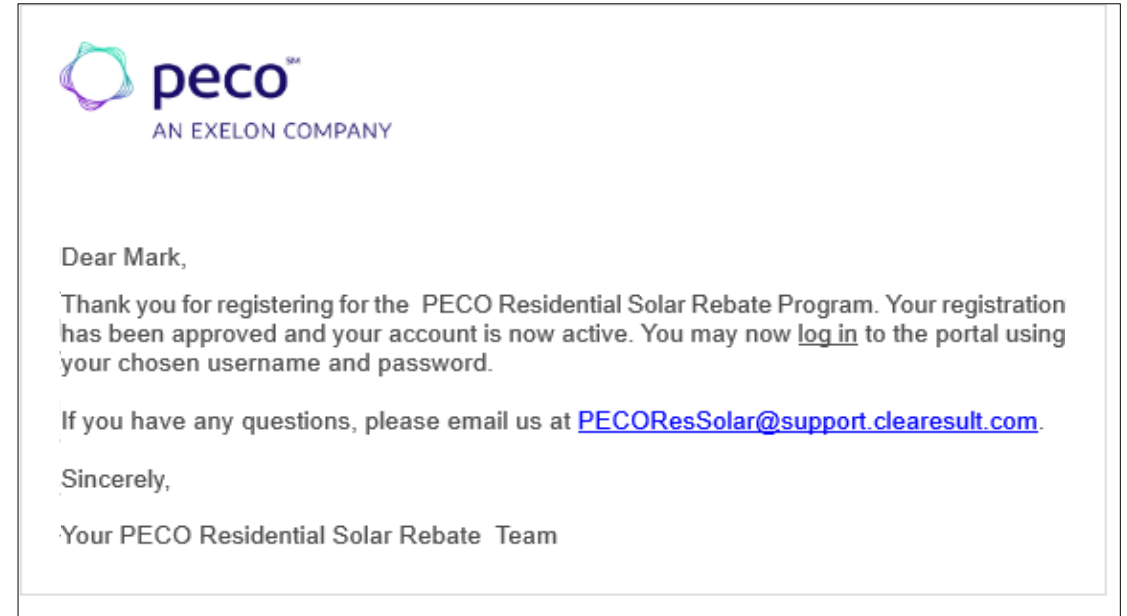
View FAQs

Portal message confirms the registration request was completed

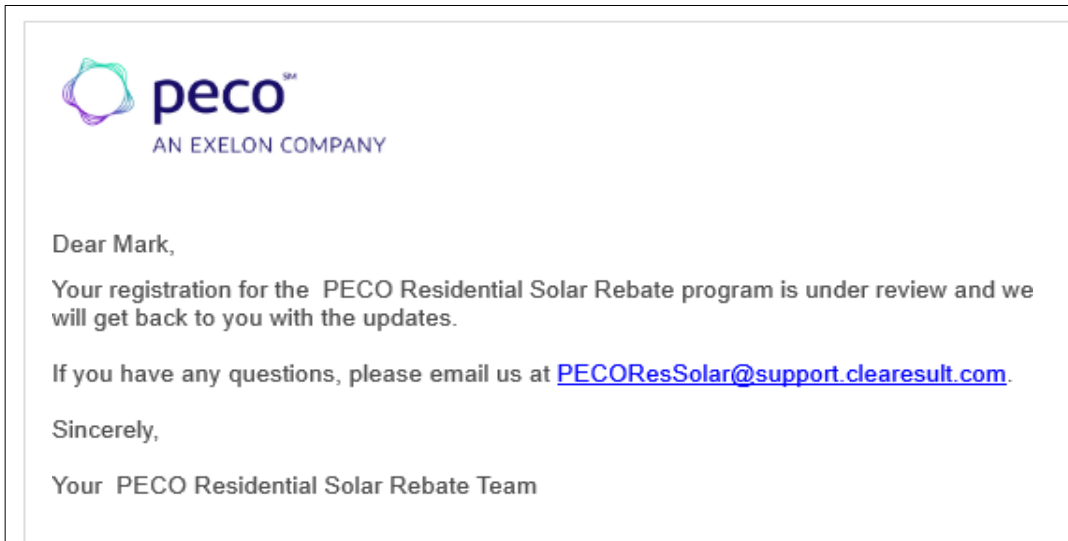
# REGISTRATION CONFIRMATION EMAILS

- Registrant receives below email from PECOResSolar@support.clearesult.com confirming request was received.
- PECO Residential Solar Rebate Team will review the registration in one business day.
- Portal account is not activated until the PECO Residential Solar Rebate Team confirms the registration.

- When you receive the Registration approved email, you can begin submitting rebate applications.



**Proceed to the next section for instructions on submitting a rebate application.**



# 3

## Submitting an Application

# APPLICATION CHECKLIST

Before beginning an application make sure you have the following:

## Information

- ✓ Customer Name
- ✓ Customer Account Number
- ✓ Approval to Install Date
- ✓ System In Service Date (if applicable)
- ✓ Panels Leased or Owned
- ✓ PVWatts calculation
- ✓ DC Total System size (kW)

## Documents

- ✓ CTG Application Fields printout showing the Facility Information, Project Contacts, Contractor Information, and Equipment Information sections. NOTE: this document can be downloaded from the CTG tool as a pdf document
- ✓ PVWatts® Calculator report is part of the customer's application records

**FACILITY INFORMATION**

Project Name: Test Customer  
 OpCo Account Number: 1234567890  
 Is this facility where the generating system is to be installed new construction?  
 Existing Service Voltage: -  
 Existing Service Capacity: -  
 Existing Service Phase: Single Phase  
 Meter Number: A123456789  
 Where is the meter located?  
 Are there multiple meters? No  
 Is the generating system to be installed owned or leased? Owned  
 Property Type: Residential/Home  
 Electrical Supplier (if different from PECO): -  
 Estimated In-Service Date: -  
 Facility Address Line 1: Test Address  
 Facility Address Line 2: -  
 City: Philadelphia  
 State: Pennsylvania  
 Zip: 19000  
 CEMS Facility Address: Philadelphia PA 19000 40209999  
 Latitude: 39.959999  
 Longitude: 75.169999  
 Nearest Crossing Street: -  
 Is the customer mailing address the same as the facility address? Yes

**PROJECT CONTACTS**

Customer Contact

Customer Name: Test Customer  
 CEMS Account Customer Name: Customer, Test  
 Customer Contact Person: Customer, Test  
 Phone Number (Primary): (215) 123-4567  
 Phone Type: -  
 Phone Number (Alternate): -  
 Phone Type: -  
 Email Address: test@internal.com  
 Customer Address Line 1: Test Address  
 Customer Address Line 2: -  
 City: Philadelphia  
 State: Pennsylvania

**CONTRACTOR INFORMATION**

Equipment Contractor

Will the project be installed by the Customer?  
 Company Name: Solar Installer  
 Contact Person: Solar Installer  
 Phone Number (Primary): (800) 123-4567  
 Work: -  
 Phone Number (Alternate): 0 -  
 Email Address: interconnection@solar.com  
 Address Line One: Solar Drive  
 Address Line Two: Suite 1  
 City: PA  
 State: -  
 Zip: 19000

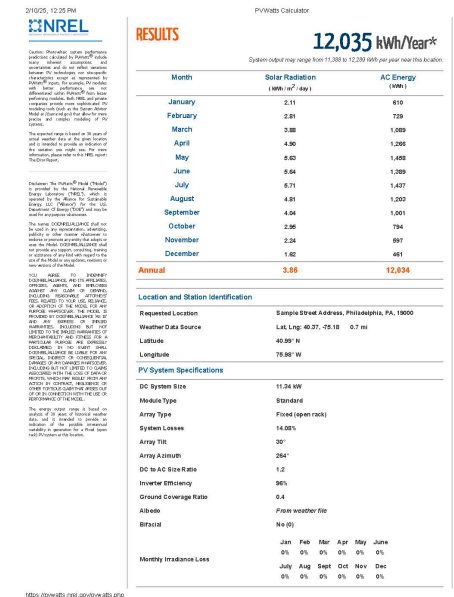
**EQUIPMENT INFORMATION**

Energy Source: EnergyStorageDER  
 Invertor: NetMeter  
 System Type: Inverter  
 Prime Mover: Photovoltaic  
 Please Select The Installation Type Of Your Generating System: Initial Installation

Generator Information

Array 1

PV Panel Manufacturer: REC  
 PV Panel Model: REC420AA PURE 1  
 PV Panel Size: 420  
 Number of PV Panels: 77  
 Total Array Capacity (DC): 11.34  
 Total Array Capacity (AC): 8.775  
 Tracking Type: Fixed  
 Mount Type: Roof



- Applications can be submitted when system is Approved to be Installed, but the customer cannot be paid until the system is put In Service
- Please note, you are applying for the solar rebate on behalf of your customer. They receive the rebate check directly.

# CTG APPLICATION FIELDS PRINTOUT

## Navigating in CTG to create the CTG Application Fields printout

- Open the CTG website and select the appropriate project to display this screen

The screenshot displays the CTG web application interface. At the top, a dark blue navigation bar contains the following menu items: Applications (highlighted with a red box), Tasks, Presets, Templates, and Help. On the right side of this bar, there is a 'Distributed Generation' dropdown menu and a notification bell icon. Below the navigation bar, a secondary menu includes: Dashboard, Status Changes, History, Payments, Messages, Tasks, Application Fields, Files, Utility Fields, Forms, and Scheduled Notifications. The main content area is titled 'Application Status: Approval To Install'. It features three primary sections: 1. 'Action Required' with a warning icon and the text 'No actions needed at this time'. 2. 'Activity Summary' with a lightning bolt icon, a 'Last Week' filter, and the text 'No Recent Activity'. 3. 'Timeline' with a list of milestones: 'Part 1 Submitted' (checked), 'In Technical Review' (checked), 'Part 1 Review Completed' (unchecked), 'Approval To Install' (Current Status, dated 1/9/25, 9:00 A), 'Next Milestone Part Two' (unchecked), and 'In Service' (unchecked). A callout box on the left side of the screenshot, with a blue border and red text, points to the 'Applications' menu item and contains the text: 'Select Applications from the menu options'. The number '9012' is visible on the left side of the main content area.



# CTG APPLICATION FIELDS PRINTOUT

## CTG System page

Application Fields

- FACILITY INFORMATION
- PROJECT CONTACTS
- CONTRACTOR INFORMATION
- EQUIPMENT INFORMATION
- UPLOAD DOCUMENTS
- TERMS & CONDITIONS
- PAYMENT
- SIGNATURE

Click dropdown arrow to display these Application Fields sections:

- FACILITY INFORMATION
- PROJECT CONTACTS
- CONTRACTOR INFORMATION
- EQUIPMENT INFORMATION

to produce the pdf document on the right

CTG Application Fields Printout

**FACILITY INFORMATION**

Project Name: Test Customer  
Op-Co Account Number: 1234567890  
Is this facility where the generating system is to be installed new construction? No  
Existing Service Voltage: -  
Existing Service Capacity: -  
Existing Service Phase: Single Phase  
Meter Number: A123456789  
Where is the meter located? No  
Are there multiple meters? No  
In the generating system to be installed owned or leased? Owned  
Property Type: Residential/Home  
Electrical Supplier (if different from PECO): -  
Estimated In-Service Date: -  
Facility Address Line 1: Test Address  
Facility Address Line 2: -  
City: Philadelphia  
State: Pennsylvania  
Zip: 19000  
CEMS Facility Address: Test Address  
CEMS Facility Address Line 2: Philadelphia PA, 19000  
Latitude: 40.29999  
Longitude: 75.50000  
Nearest Crossing Street: -  
Is the customer mailing address the same as the facility address? Yes

**PROJECT CONTACTS**

Customer Contact

Customer Name: Test Customer  
CEMS Account Customer Name: Customer, Test  
Customer Contact Person: -  
Phone Number (Primary): (215) 123-4567  
Phone Type: -  
Phone Number (Alternate): -  
Phone Type (Alternate): -  
Email Address: test@internal.com  
Customer Address Line 1: Test Address  
Customer Address Line 2: -  
City: Philadelphia  
State: Pennsylvania

**CONTRACTOR INFORMATION**

Equipment Contractor

Will the project be installed by the Customer? No  
Company Name: Solar Installer  
Contact Person: Solar Installer  
Phone Number (Primary): (800) 123-4567  
Phone: Work  
Phone Number (Alternate): (-)  
Phone Type (Alternate): -  
Email Address: interconnection@solco.com  
Address Line One: Solar Drive  
Address Line Two: Suite 1  
City: Solar  
State: PA  
Zip: 19000

Electrical Contractor

Is the Electrical Contractor the same as the Equipment Installation Contractor? No  
Company Name: Test Solar  
Contact Person: Test Solar  
Phone Number (Primary): -  
Phone: -  
Phone Number (Alternate): -  
Phone Type (Alternate): -  
Email Address: -  
Address Line One: -  
Address Line Two: -  
City: -  
State: -  
Zip: -  
License Number: -  
Is this an active license? Yes

**EQUIPMENT INFORMATION**

Energy Source: EnergyStorage/BES  
Intent of Generation: NetMeter  
System Type: Inverter  
Primo Meter: Photovoltaic  
Primo Select The Installation Type: Initial Installation  
Generator Information

Array 1  
PV Panel Manufacturer: REC  
PV Panel Model: REC-D2AA P300 2  
PV Panel Size: 420






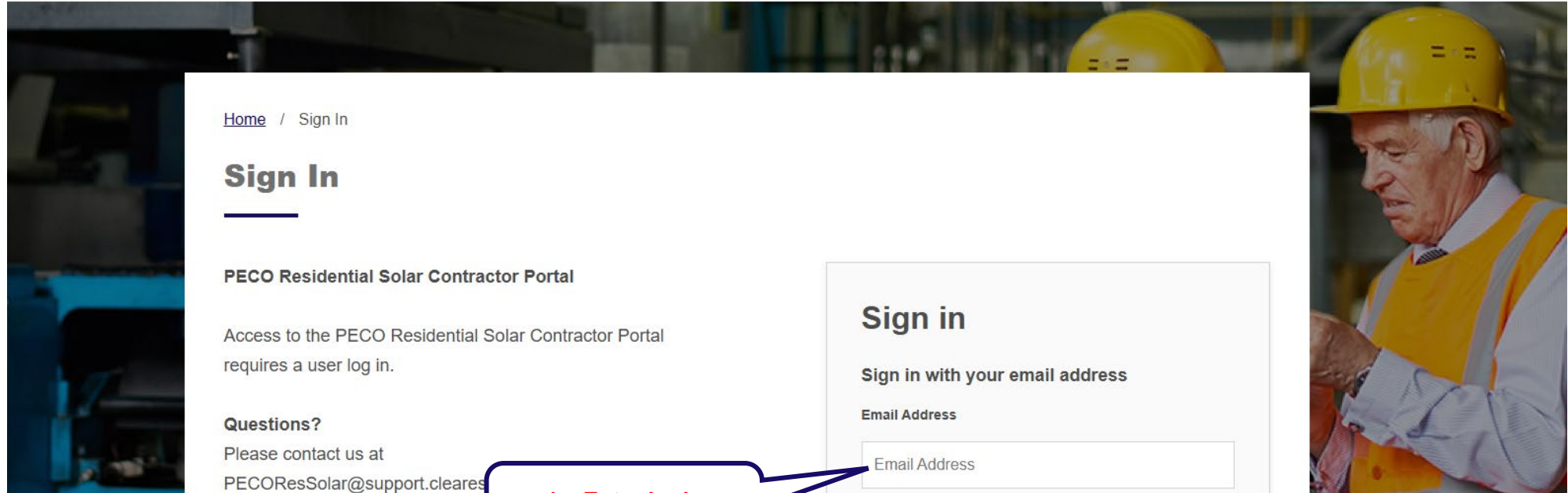
## Welcome to PECO Solar Trade Ally Portal

Through this site, you register to participate in PECO's Residential Solar Rebate Program. Once signed up and logged in, you will be able to submit for rebates on behalf of our mutual customer, check on rebate status and access resources and announcements.

### Get Started

**Click here to Sign into your portal account**

 <b>Register as a Contractor</b> <p>Sign up to apply for customer rebates.</p> <p><a href="#">Join the Program</a></p>	 <b>My Account</b> <p>Sign in to access the Rebate Portal, marketing materials, training courses and other program resources.</p> <p><a href="#">Sign in to Portal</a></p>	 <b>Program FAQs</b> <p>Find answers to some of the most frequently asked questions about PECO's Residential Solar Rebate program and process.</p> <p><a href="#">View FAQs</a></p>
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[Home](#) / [Sign In](#)

## Sign In

### PECO Residential Solar Contractor Portal

Access to the PECO Residential Solar Contractor Portal requires a user log in.

#### Questions?

Please contact us at  
[PECOResSolar@support.cleares.com](mailto:PECOResSolar@support.cleares.com)

#### Not registered yet?

[Join the Program](#)

### Sign in

#### Sign in with your email address

Email Address

Password

[Forgot your password?](#)

Sign in

1. Enter login credentials

2. Click Sign in



Access My Portal

# Welcome to PECO Solar Trade Ally Portal

Through this site, you register to participate PECO's Residential PECO Solar Rebate . Once signed up and logged in, you will be able to submit for rebates on behalf of our mutual customer, check on rebate status and access resources and announcements.



## Program FAQs

Find answers to some of the most frequently asked questions PECO's Residential Solar Rebate... program and process.

View FAQs



## My Project Portal

Track the status of your projects, and view messages.

Access My Portal

Click either button to access your portal account



Click on Solar PV

Home Solar PV My Dashboard

- My Orders
- My Saved Applications

## My Dashboard

### View Submitted Projects

Access past submitted projects to see status of application.

[View Projects](#)

## Solar PV

🏠 📄 Showing 1 of 1

Sort By | **Position** ▼



**Solar Photovoltaic Array**

**\$500.00 Rebate per System**

[View Rebate](#)

**Click on View Rebate**



SOLAR PV

## Solar Photovoltaic Array

**\$500.00 Rebate per System**

Step 1 of 4: Apply for Rebate

Step 3 of 4: Add to Rebate Cart

**Click here to begin application**

Eligibility Requirements

Terms & Conditions

- All eligibility requirements must be met to qualify.
- Applicant must be an owner of a residence that currently receives PECO residential electric service.
- Solar Rebate Incentives are only available for approved interconnection applications.
- Rebate application can be submitted after PECO Permission to Install is granted and must be received within 180 days of PECO's In Service status (connected to the grid and generating power).
- If rebate application is approved, your customer should receive \$500 rebate check in 4-6 weeks after In Service status.
- Application must include these two documents:
  - ✓ PVWatts® Calculator report, for each array (click [here](#) for example)
  - ✓ CTG Application Fields printout showing the Facility Information, Project Contacts, Contractor Information, and Equipment Information sections (click [here](#) for example)
- Rebates are only provided for initial solar installations, not system additions.
- Solar Rebate will only be paid after the system is In Service, i.e. connected to the grid and generating power.
- PECO customers who have chosen an alternate electric supplier are eligible. However, PECO will not be responsible for any bill credits for customers with a third-party supplier.
- In Service date must be on or after September 1, 2024, and before May 1, 2026.
- Qualified systems up to 50 kW are eligible.
- Applications must be submitted by May 31, 2026

[×](#)

- ✓ Sign In
- 2 Applicant Details**
- 3 Payee Details
- 4 Rebate Selection
- 5 Rebate Details
- 6 Upload Document(s)
- 7 Summary

### Applicant Details

Please complete the details to verify applicant's account. (Fields marked with an asterisk (\*) are required.)

#### Contact Information

Primary Account Holder First Name *	Primary Account Holder Last Name *
<input type="text"/>	<input type="text"/>
Email Address *	Phone Number *
<input type="text"/>	<input type="text"/>

#### Installation Address

Address *	Unit No.	
<input type="text" value="Please enter or select an address"/>	<input type="text"/>	
City *	State *	Zip Code *
<input type="text"/>	<input type="text"/>	<input type="text"/>

#### Service Providers

Electric Service Provider *	Electric Account Number *
<input type="text" value="- Please Select -"/>	<input type="text"/>

#### Program Awareness

How did your customer hear about the program? \*

BackNext

Menu on left displays progress through the pages

Enter the customer's information

City, State & Zip Code will autofill when correct Address is recognized

Select Other if you do not know

Click on Next to move to the Payee Details page



- ✓ Sign In
- ✓ Applicant Details
- 3 Payee Details**
- 4 Rebate Selection
- 5 Rebate Details
- 6 Upload Document(s)
- 7 Summary

## Payee Details

Please provide payee information for the project. (Fields marked with an asterisk are required.)

Who is receiving the rebate? \*

- Please Select - ^

**Account Holder is the only option – remaining fields will auto populate.**

**Only the customer can receive payment**

Account Holder		Last Name *	
<input type="text"/>		<input type="text"/>	
Email *		Phone Number *	
<input type="text"/>		<input type="text"/>	
Mailing Address *			Unit No.
<input type="text" value="Please enter or select an address"/>			<input type="text"/>
City *	State *	Zip Code *	
<input type="text"/>	<input type="text"/>	<input type="text"/>	

**Click here to save application from any page for future editing.**

**Application is saved in My Saved Applications on the Dashboard.**

**Click Next**

☒

- ✓ Sign In
- ✓ Applicant Details
- ✓ Payee Details
- 4** Rebate Selection
- 5 Rebate Details
- 6 Upload Document(s)
- 7 Summary

## Rebate Selection

Choose applicable rebates for this project.

### Selected Rebates

Solar Photovoltaic Array  
Up to \$500 Rebate ✕

**Solar Photovoltaic Array is the only option**  
**Click Next to proceed**

[Back](#) [Next](#) [Complete Later](#)

×

- ✓ Sign In
- ✓ Applicant Details
- ✓ Payee Details
- ✓ Rebate Selection
- 5 **Rebate Details** ▾
- Solar Photovoltaic Array
- 6 Upload Document(s)
- 7 Summary

## Rebate Details

Please provide your selected product's details below. (Fields marked with an asterisk (\*) are required.)

### Solar Photovoltaic Array

**Approval to Install Date \*** ⓘ

**System In Service Date** ⓘ

**Are these panels Leased or Owned? \***

- Select -

**Panel Array 1 PV Watts (kWh) \*** ⓘ

**Panel Array 1 Total DC System Size (kW) \*** ⓘ

Panel Array 2 PV Watts (kWh) ⓘ

Panel Array 2 Total DC System Size (kW) ⓘ

Panel Array 3 PV Watts (kWh) ⓘ

Panel Array 3 Total DC System Size (kW) ⓘ

Panel Array 4 PV Watts (kWh) ⓘ

Panel Array 4 Total DC System Size (kW) ⓘ

Panel Array 5 PV Watts (kWh) ⓘ

Panel Array 5 Total DC System Size (kW) ⓘ

PV Watts (kWh) and Total DC System Size (kW) must be entered separately for each Array

Click Next when the information is entered

Back

Next

↻ Complete Later

- ✓ Sign In
- ✓ Applicant Details
- ✓ Payee Details
- ✓ Rebate Selection
- ✓ Rebate Details >
- 6 Upload Document(s)**
- 7 Summary

## Upload Documents

Submit required documents for the project, as listed in the checklist. (Fields marked with an asterisk (\*) are required.)

**Document Checklist**

✓ **Solar Photovoltaic Array**

✓ Spec Sheet

📄 Energy Savings Report

**Uploaded Documents**

**1.) Select a document \***

▼

**2.) For which product(s)? \***

Solar Photovoltaic Array × ▼

**3.) Upload document(s) \***

📄  
 Drag & drop file or click to browse  
 Supported: JPG, PNG, PDF

file is required.

Click Next when both required documents are attached

Select a document from the dropdown options:

1. Spec Sheet: A copy of the CTG Application Fields printout
2. Energy Savings Report: A copy of the PVWatts® Calculator report

Both documents must be attached on this page

✓ indicates document successfully attached

Back
Next
Complete Later

- ✓ Sign In
- ✓ Applicant Details
- ✓ Payee Details
- ✓ Rebate Selection
- ✓ Rebate Details >
- ✓ Upload Document(s)
- ✓ Summary

## Summary

Review project details before submission. Use the "Back" button to make edits to previous steps.

### Your Application Savings

Solar Photovoltaic Array \$500.00

**Total Estimated Savings \$500.00**

### Applicant Details

Primary Account Holder First Name Primary Account Holder Last Name

Solar User 16

Email Address Phone Number  
solaruser@solar.com (123) 456-7890

Installation Address Unit No.  
1 Main # 0A

City State Zip Code  
New Philadelphia Pennsylvania 17959

**Review the application details to ensure accuracy and then click Next**

Back

Next

 Complete Later



SOLAR PV  
**Solar Photovoltaic Array**  
**\$500.00 Rebate per System**

✔ You're ready to submit your rebate request!


Step 3 of 4: Add to Rebate Cart

**1: Click here to add the application to the cart.**

**2: Click on the cart to view the cart contents.**

## Cart

✓ You added Solar Photovoltaic Array to your shopping cart. ✕

Item	Savings	Qty	Total Savings
 <b>Solar Photovoltaic Array</b> Order Type: <i>Past Purchase Rebate</i> Solar Photovoltaic Array	\$500.00 Order Type: Rebate	1	\$500.00

Resume    Save for Later  

**Summary**

**Total Estimated Savings**   \$500.00

**Step 4 of 4: Submit Rebate(s)**

[Continue Shopping](#)

**Click here to submit the application**

# Submission Confirmation

- You will receive this portal message when application is successfully submitted:

The screenshot shows a web portal interface for PECO. At the top, there is a navigation bar with 'Welcome, Mark Rebateprocessor' and a 'Back to Portal' link. Below this is the PECO logo and a search bar. The main content area features a large 'Thank you' message over a background image of hands holding a smartphone. A section titled 'Your Rebate(s)' contains the following information:

- Your Order Number:** 82000000131
- A message stating: 'You will receive an email confirming your rebate application submission. Once your rebate application is reviewed and confirmed to be In Service, your customer will receive a rebate application in 4-6 weeks. You will be contacted if any additional information is needed.'
- A list item for 'Solar Photovoltaic Array' with a '\$500.00 Rebate'.

At the bottom of the page, there are buttons for 'Add More Solutions' and 'Go To Dashboard', a help section with contact information, and a footer with copyright and privacy policy information.

- You will also receive this email when application is successfully submitted:

## Mark King

**From:** PECO Residential Solar Rebate <pecoressolar@support.clearesult.com>  
**Sent:** Wednesday, January 29, 2025 10:40 AM  
**To:** Mark King  
**Subject:** Thank you! We've received your request. Confirmation #77000000021




Mark,

We are reviewing your rebate application now and will let you know if we need any additional information from you. In the meantime, you can [log in to your rebate account](#) to check the status of your rebate.

If you have questions, please email us at [PECOResSolar@support.clearesult.com](mailto:PECOResSolar@support.clearesult.com)

## Your transaction #77000000021

Placed on Jan 29, 2025, 9:39:48 AM

Items	Qty	Amount
 <b>Solar Photovoltaic Array</b> Solar Photovoltaic Array Savings Type: Rebate(Past Purchase)	1	\$500.00

Thank you for saving energy with us!  
The PECO Residential Solar Rebate Program.

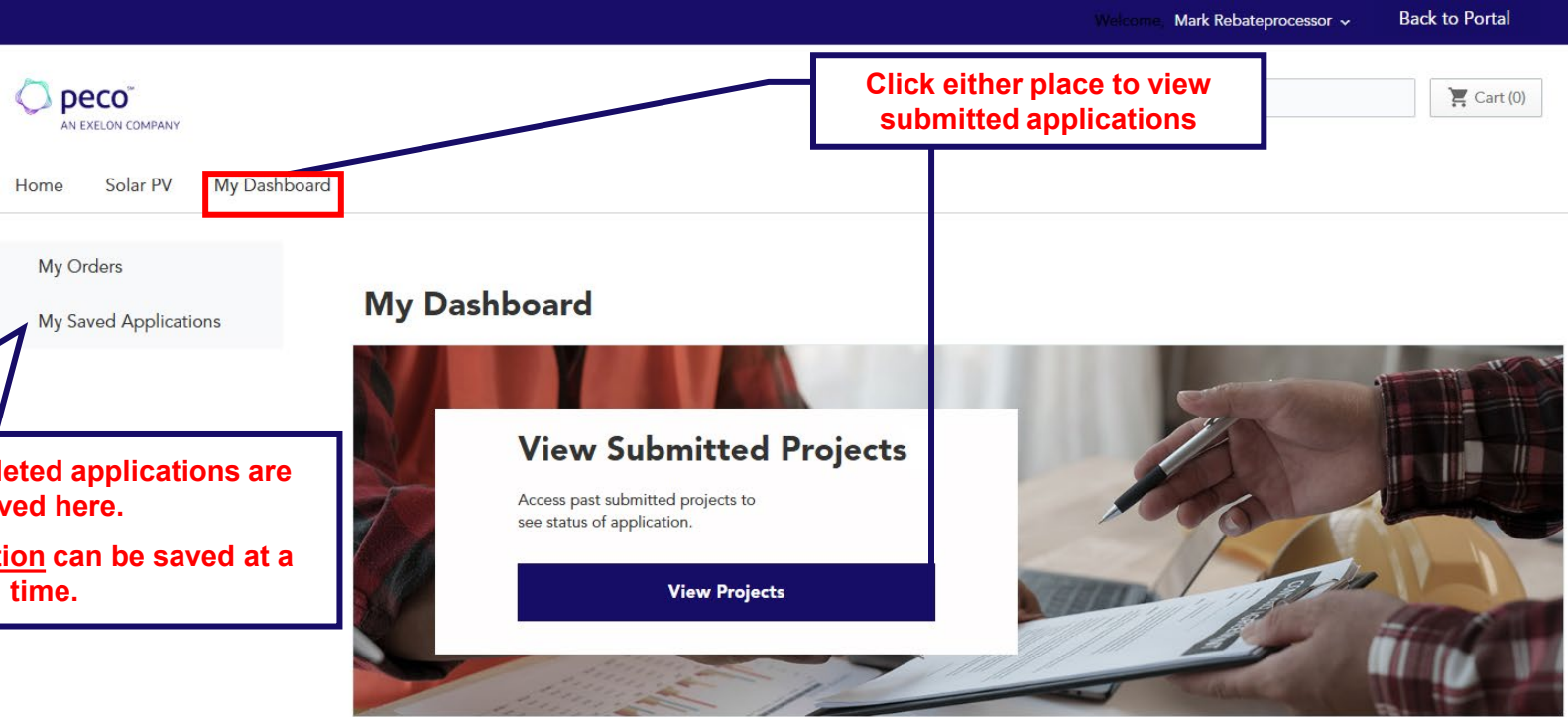


4

# Dashboard Navigation

# My Dashboard Page

Your Dashboard page is available when your account registration is approved, and you are logged in.



My Orders

My Saved Applications

## My Orders

Order Type\*

Order Status\*

Order Search\*

All

All

Type to search...

Search

Enter information to search for the Customer's order by their Address

Customer's application can be identified by their Address

Order #	Order Type	Date	Address	Status	Action
77000000060	Past Purchase	02/20/2025	150 Main St	Submitted	<a href="#">View Order</a>
77000000059	Past Purchase	02/20/2025	5170 Campus Dr Plymouth Meeting, PA 19462	Submitted	<a href="#">View Order</a>
77000000058	Past Purchase	02/20/2025	23 E Main St	Payment Approved	<a href="#">View Order</a>
77000000057	Past Purchase	02/20/2025	5170 Campus Dr Plymouth Meeting, PA 19462	Corrections Required	<a href="#">View Order</a>
77000000029	Past Purchase	01/31/2025	252 Spruce St	Processing	<a href="#">View Order</a>
77000000028	Past Purchase	01/30/2025	808 W Main St	Rejected	<a href="#">View Order</a>

Submitted indicates the application is awaiting the processing team's review

Payment Approved indicates the application is processed for Payment

Corrections Required indicates the processing team needs more information

Processing indicates the requested information was sent to the processing team and is awaiting their review

 Cart (0)

My Orders

**My Saved Applications**

## My Saved Applications

Continue editing existing customer's rebates by clicking resume below.

Customer Name	Address	Amount	Date	Actions
ClearResult Coulter Jr	1823 Olive St, Pennsylvania Reading 19604	\$500	02/03/2025	<a href="#">Resume</a> <a href="#">Delete</a>

**Partially completed applications can be resumed or deleted.**



# 5




## Email Notifications & Troubleshooting

# Incomplete Application Email Notification


Incomplete application email will list documents/information needed to complete the application process and a link to directly access the portal account for uploading the requested documents.

Response Needed: Incomplete PECO Heating and Cooling Program Rebate Application # 77000000016

 pecoressolar@support.clearesult.com  
To  Mark King  
Retention Policy CLEAResult Email Retention Policy (3 years)

  Reply  Reply All

Expires 2/16/28

 If there are problems with how this message is displayed, click here to view it in a web browser.



We need your response.

We received your application for PECO Residential Solar Rebate, but we need a few more details from you in order to determine rebate eligibility. At this time, your rebate request cannot be completed for the following reason(s):

- Missing PVWatts report. Please send to us.

Please take a look at the missing or incomplete information above and <https://www.peco.com/ways-to-save/for-your-home> to upload new documents. Once logged in, go to My Dashboard > My Orders, click on View Order and then the Upload additional documents link on that page or use [click here](#) link to upload additional documents

Additional information and/or documentation must be submitted within 20 days in order for your rebate application to be processed. If we do not hear from you within 20 days of this email, your application will be denied.

If you have any questions, feel free to contact us at [pecoressolar@support.clearesult.com](mailto:pecoressolar@support.clearesult.com).

Sincerely,

Your PECO Residential Solar Rebate Support Tea

**Click for information about missing documents and to login to portal account**

**Click to go to a document upload page**

# Document Upload page

Attach the requested documents that will be uploaded to your portal account



## Please provide document information.

### Uploaded Documents

**Document Type \***

required

**Upload your file \***

### All Uploaded Documents

No files available.

**Back**

**Next**

# Rejected Application Email Notification

Rejection email will provide the reason the application was rejected.

Your PECO Residential Solar Rebate application is ineligible. Confirmation # 77000000017



pecoressolar@support.clearesult.com

To Mark King

Retention Policy CLEAResult Email Retention Policy (3 years)

[If there are problems with how this message is displayed, click here to view it in a web browser.](#)



**Thank you for your interest in the PECO Residential Solar Rebate Program.**

Unfortunately, your rebate application cannot be approved for the following reason(s):

- We have not received the requested documents so your application no longer qualifies for a rebate.

For more information about PECO Residential Solar Rebate Program, please visit our website at <https://www.peco.com/ways-to-save-for-your-home>.

If you have any questions, you can contact us at [pecoressolar@support.clearesult.com](mailto:pecoressolar@support.clearesult.com).

Sincerely,

Your PECO Residential Solar Rebate Support Team



# Approved Application Email Notification

Congratulations! If you've received this email, your application was successfully submitted and approved!

**Mark King**

---

**From:** pecoessolar@support.clearesult.com  
**Sent:** Wednesday, January 29, 2025 11:19 AM  
**To:** Mark King  
**Subject:** Your PECO Residential Solar Rebate has been approved! Confirmation # 77000000021



**Congratulations! Your PECO Residential Solar Rebate is on the way.**

Good news! Your PECO Residential Solar Rebate application has been APPROVED. Your customer's check should arrive to them within 4 - 6 weeks.

Thank you for participating in the PECO Residential Solar Rebate Program. Please take our 3-minute [survey](#) to let us know how we did.

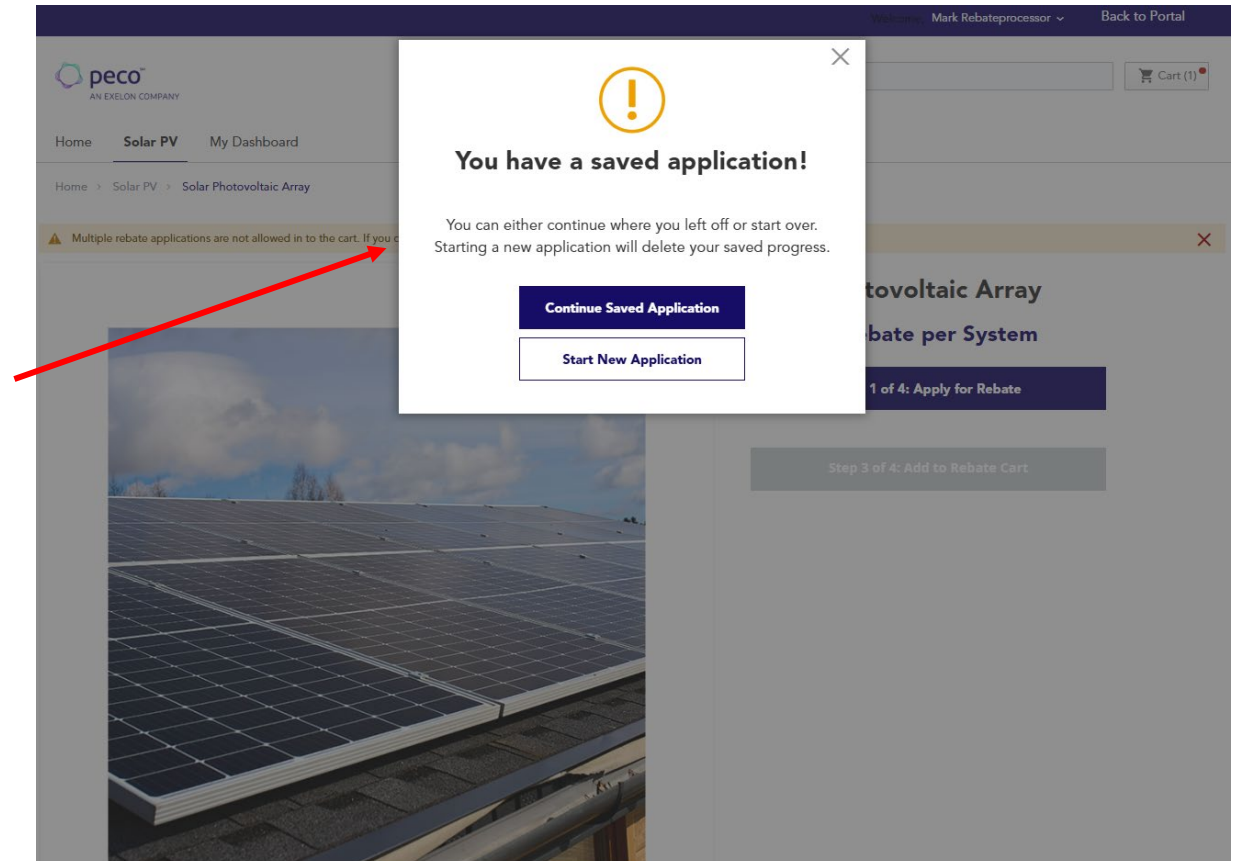
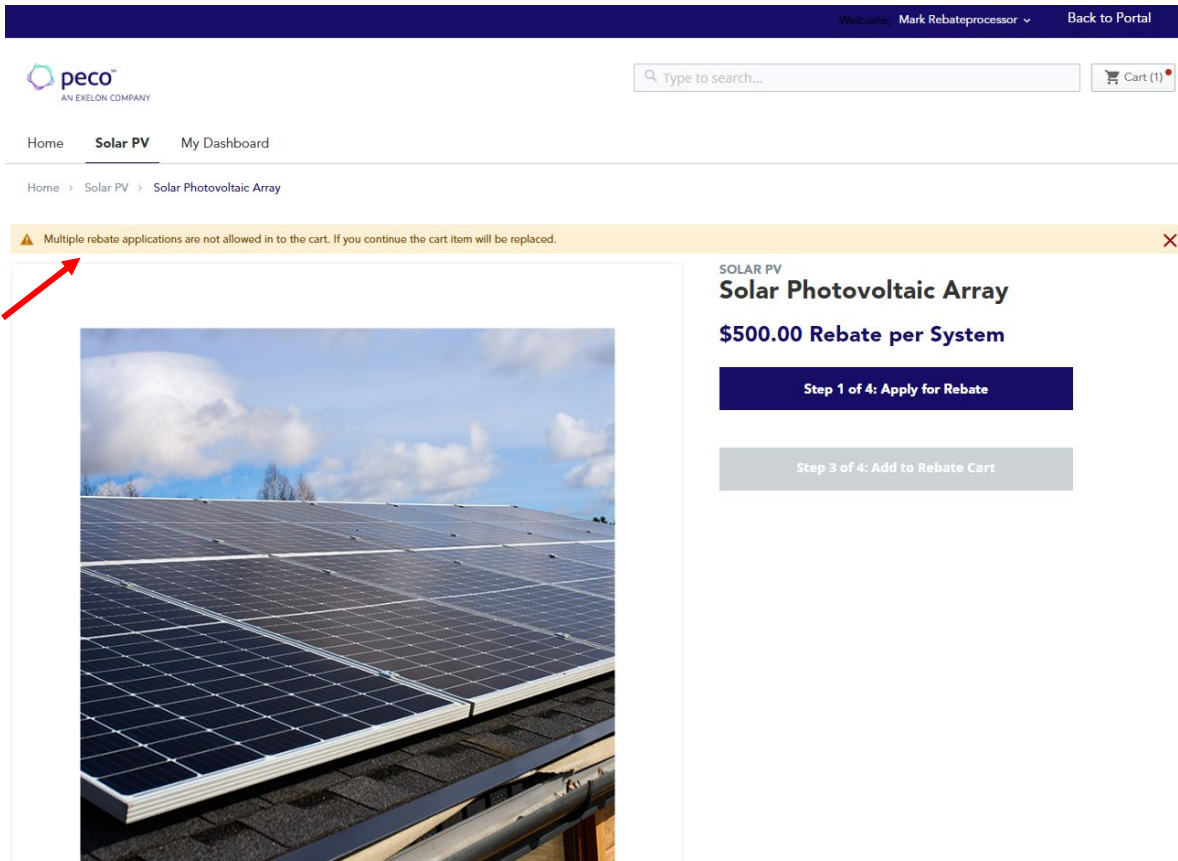
Please visit our website at <https://www.peco.com/ways-to-save/for-your-home> to discover more energy savings ideas or contact us with any questions by sending us an email at [pecoessolar@support.clearesult.com](mailto:pecoessolar@support.clearesult.com).

Sincerely,

Your PECO Residential Solar Rebate Support Team

# Multiple Applications for the same customer

Only one application can be submitted per customer – these error messages will be displayed for multiple entries



# Password Reset Portal Sign In Page

Start the process at the Portal Sign In Page

The screenshot shows the PECO Residential Solar Contractor Portal Sign In page. At the top left is the PECO logo with the text "AN EXELON COMPANY". To the right are navigation links: Home, Program Resources, and Contact Us. Below the navigation is a breadcrumb trail: Home / Sign In. The main heading is "Sign In". Underneath is the title "PECO Residential Solar Contractor Portal" and a sub-heading "Access to the PECO Residential Solar Contractor Portal requires a user log in." There are three sections: "Questions?" with contact information (PECOResSolar@support.clearesult.com), "Not registered yet?" with a link "Join the Program", and a "Sign in" form. The form has a title "Sign in" and a sub-heading "Sign in with your email address". It contains two input fields: "Email Address" and "Password". Below the "Password" field is a link "Forgot your password?". A dark blue "Sign in" button is at the bottom of the form.

**Click on the Forgot your password? Button from the portal login page.**

# Password Reset Page

The screenshot shows the PECO website's password reset interface. At the top, there is a dark blue navigation bar with a back arrow and the text '< Back to PECO' on the left, and 'Sign In' on the right. Below this is the PECO logo, which includes the text 'peco' and 'AN EXELON COMPANY'. Underneath the logo are navigation links for 'Home', 'Program Resources', and 'Contact Us'. The main content area features a large image of a house with solar panels on the roof. Below the image, the heading 'Set Your Password' is displayed. The form contains two input fields: 'Enter Your Password' with a sub-label 'Password \*' and 'Confirm Password \*'. Below these fields, a list of password requirements is shown: 'Your password must have:' followed by five bullet points: 'At least one uppercase letter', 'At least one lowercase letter', 'At least one number', 'At least one symbol (e.g., !@#\$%^&\*~)', and 'At least eight (8) characters'. A 'Submit' button is located at the bottom of the form. A 'Go Back' link is positioned below the form. At the bottom of the page, there is a footer with the copyright notice '© PECO Energy Company, 2025. All Rights Reserved. | Privacy Statement' and the 'CLEARResult' logo.

**1. Set a new password using the listed requirements.**

**2. Confirm the password**

**3. Click Submit**

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CLEARResult®

# Password Reset Email Confirmation

PECO Residential Solar Rebate Password Reset



#MB PECO Solar

To  Mark King

Retention Policy CLEAResult Email Retention Policy (3 years)



Dear Mark,

We have received a request to reset your password. Please follow the below link to assign a new password. This link will be valid for 24 hours and can only be used once.

<https://www.clearesult.com/partner-hub/user/reset/6787/1738361514/avg7npiDSWKTa0t8XcNYKXHS5aclkdZrC2y1jinni4o>

If you have any questions, please email us at [PECOResSolar@support.clearesult.com](mailto:PECOResSolar@support.clearesult.com).

Sincerely,

Your PECO Residential Solar Rebate Team